

INSTALLATION INSTRUCTIONS UNDERMOUNT SINKS



These instructions are for installing all *Dawn* Undermount Stainless Steel Sinks.

Please read all instructions carefully before starting the installation.

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PREPARATION

- **Before You Begin**

Before installing your sink in a new or remodeled kitchen, you should make sure that you are in compliance with all local plumbing codes.

- **Check The Sink**

Before installation, please check the condition of the sink and, if appropriate, its components. If there is any problem with the sink and/or its components, please contact the store you purchased it from for a replacement.

As soon as you have inspected your sink, please return it to its original packaging until you are ready to install it.

- **Handle With Care**

Your stainless steel sink may be very heavy and may possibly require more than one person to lift it. To protect its finish and avoid any possible damage before and after installation, please handle your sink with care. For care and cleaning tips on Dawn Stainless Steel Sinks after installation, please refer to the **Maintenance** part in this instruction guide.

TOOLS AND MATERIALS

Sink Template supplied by Dawn

Eye Protection (Safety Glasses)

Pencil

Saw

Tape Measure

Drill and Drill Bit

Framing Square

Stone Epoxy

Silicone Adhesive Sealant

Denatured Alcohol

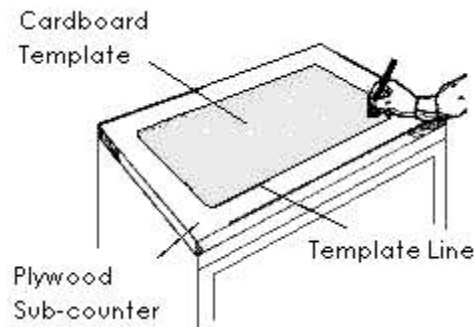
INSTALLATION

IMPORTANT: The installer maintains responsibility for installing the sink safely.

- **STEP 1: Create A Template**

Determine and mark the centerline of the sink position and alignment with cabinet and countertop. Plan for adequate clearance between the faucet holes and the countertop back-splash or finished wall.

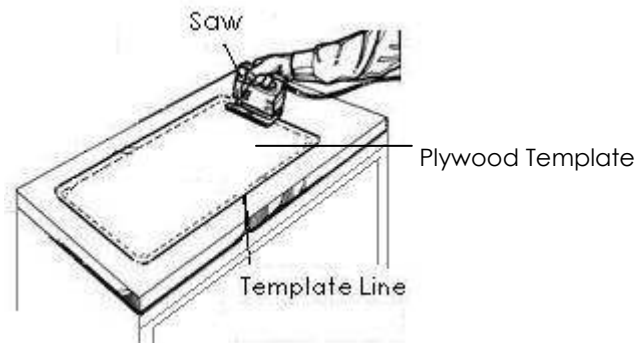
To create a template, first use the framing square to draw a centerline on the plywood sub-counter. Then, place the cardboard template included in the Dawn Undermount Sink Package and draw the template line. Make sure the template line is even.



NOTE:

Cardboard templates are supplied only as a guide. The actual use of sink provides more accurate cutout.

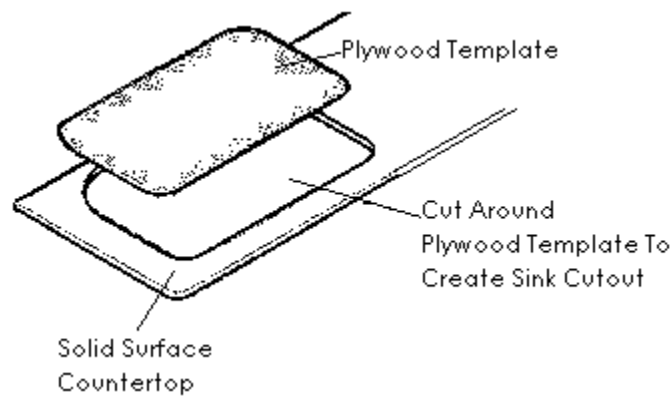
Drill a hole on the inside of the template line. Insert the saw blade into the hole and cut out the plywood template along the template line.



INSTALLATION

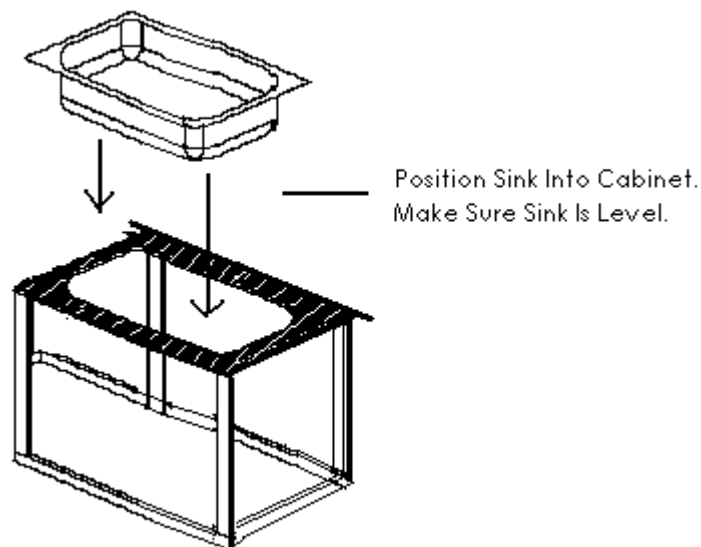
- **STEP 2: Make The Sink Cutout**

Secure the plywood template to the solid surface countertop in desired position. Then, place the saw over the plywood template and cut the countertop around it. Make sure your saw cuts along the edge of the plywood template. This creates the sink cutout on the countertop.



- **STEP 3: Install The Undermount Sink**

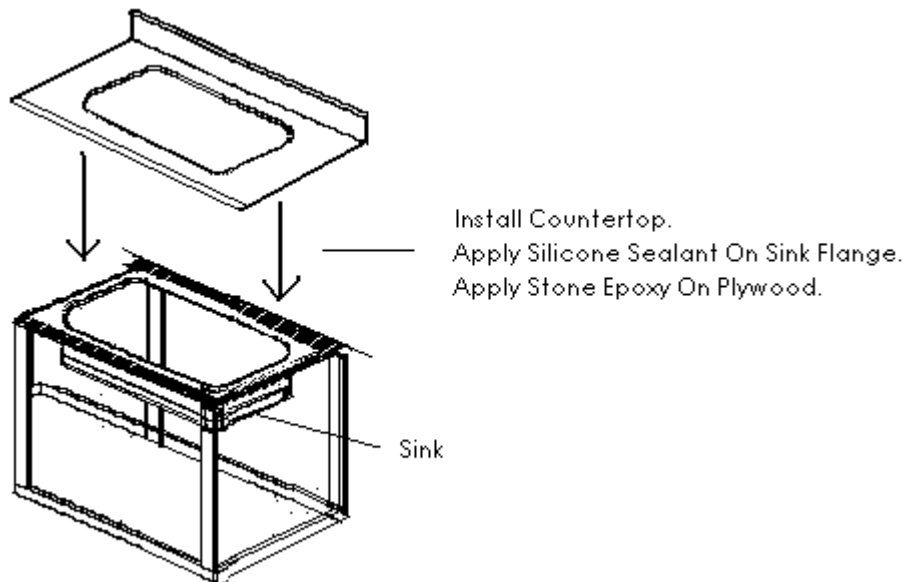
Position the sink into the cabinet and align the sink to the cutout opening. Press the sink against the plywood sub-counter and make sure the sink is well supported. Verify the sink is level both front to back and left to right. Adjust the sink position as needed.



INSTALLATION

- **STEP 4: Install the countertop**

Clean the bottom of the countertop and the sink flange with denatured alcohol. Apply a thin bead of silicone sealant on the sink flange where the countertop meets the sink. Also apply enough amount of stone epoxy on the plywood to adhere to the countertop. Immediately wipe away any excess sealant with a damp cloth.



- **STEP 5: Clean Up**

After completing the installation of the undermount sink, please follow the maintenance tips provided in this instruction guide on page 6.

LEGAL DISCLAIMER:

- * This instruction guide is done as a public service to customers of Dawn Kitchen & Bath Products, Inc. ("Dawn"). For special situations or further assistance, please consult professionals.
- * All products should be inspected by customers upon receipt and before any preparation for installation. Any defective product should be reported immediately and should NOT be installed.
- * Requirements may vary for installation in a granite, marble, stone, or butcher block countertop.
- * Installation by professional installers is highly recommended. Dawn assumes no liability for any damages incurred through the use of information provided in this publication or the installation.

MAINTENANCE

- Rinse the basin thoroughly and regularly after use.
- In order to prevent water spots and mineral deposits on the sink, keep the basin dry by wiping with clean soft cloth.
- To remove mineral deposits, use a low pH vinegar solution and rinse with water.
- Keep the sink surface dry to avoid possible damages caused by water with high iron content.
- Do not leave low-carbon steel or iron kitchenware in the basin.
- Do not leave rubber patches, wet sponges, or cleaning pads in the sink.
- Avoid the use of cleaning supplies containing chlorine bleach to lower the risk of damaging the sink.
- If there is any accidental contact of the sink with photographic chemicals or soldering fluxes, immediately rinse and clean the sink with water.
- Do not leave food with high-salt content such as pickles, béarnaise sauce, or mustard in the sink for a long period of time.
- Do not use cleaning products containing silver, sulfur, or hydrochloric acid.
- Do not leave metal or rusted materials in the sink.
- Do not rub your sink with metal rubbing or scrubbing pads.
- Do not use the sink as a cutting board.

NOTE:

- Rust stains caused by water at the bottom of the sink will disappear over time.
- If there are dents on the sink upon receipt, please contact Dawn Kitchen & Bath Products through your dealer.
- To remove fingerprints on the sink surface, scour and rinse as usual.

LIMITED LIFETIME WARRANTY

All Dawn products have been manufactured and tested to the highest quality standards by Dawn Kitchen & Bath Products, Inc. ("Dawn"). This warranty is limited to Dawn products purchased and installed in the United States.

Dawn Kitchen & Bath Products, Inc. warrants its products to be free from manufacturing defects in material and workmanship during normal residential use for as long as the original consumer purchaser owns his or her home. This warranty only extends to the original consumer purchaser and this warranty is non-transferable. If any defect is found in normal residential use, Dawn Kitchen & Bath Products, Inc. will, at its election, repair, provide a replacement part of product, or make appropriate adjustment at no charge (excluding labor charges and other incidental or consequential costs). Damage to a product caused by accident, misuse, or abuse is not covered by this warranty. Improper care and cleaning will void the warranty. If Dawn is unable to provide a replacement and repair cannot be made, Dawn may elect to refund the purchase price to the original consumer purchaser in exchange for the return of the product. (NOTE: The original consumer purchaser should be responsible for inspecting products upon receipt. Any defective product should be reported immediately and should NOT be installed.)

THIS WARRANTY DOES NOT COVER, AND DAWN DISCALIMS ANY LIABILITY FOR:

- Conditions or damage NOT resulting from defects in material or workmanship.
- Conditions or damage resulting from:
 - ① normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration, or
 - ② the use of abrasive cleaning products or the use of the product in any manner contrary to the product instructions, or
 - ③ conditions in the home such as excessive water pressure or corrosion.
- Labor, shipping, or other costs for the disconnection, deinstallation, or return of the product for warranty service, or costs for installation or reinstallation of the product.
- Parts, accessories, connected materials, or related products not manufactured by Dawn.

Dawn reserves the right to inspect any Dawn product reported to be defective prior to any repair or replacement. Repair and replacement costs EXCLUDE shipping, labor, and consequential expenses.

IMPORTANT: Proof of purchase (original sales receipt) and description of problem must be provided with all warranty claims.

RETURN POLICY

You may return new, unopened products sold and fulfilled by Dawn Kitchen & Bath Products, Inc. for a full refund within 30 days upon delivery of order (returns after 30 days of delivery are subject to a 15% restocking fee). Products should be returned in their original packaging. Dawn will pay for the return shipping costs only if the return is a result of our fault. If you receive a faulty product and need to exchange it for the same product, please contact our customer service via phone, fax, or e-mail to request a replacement. If you would like to exchange a product for a different one, please first return the original product to our location at 27688 Industrial Blvd., Hayward, CA 94545 and then place a new order.

PARTIAL REFUNDS WILL BE GIVEN TO:

- Most of the items that are returned more than 30 days after date of delivery
- Any item not returned in the condition it was delivered
- Any item that has obvious signs of use
- A 15% restocking fee will apply to any opened item or items returned more than 30 days after date of delivery.

ASKING FOR ASSISTANCE

Should you have any questions about any of our products or services, please contact:

Customer Service Department
Dawn Kitchen & Bath Products, Inc.
27688 Industrial Blvd.
Hayward, CA 94545
Tel: 510-723-0088
Toll-Free: 877-dawn-usa (877-329-6872)
Fax: 510-723-0099
E-mail: dp@dawnusa.net
Website: www.dawnusa.net

Please provide the following information to better help you obtain assistance or service if you ever need it.

Dealer Name:	_____
Address:	_____ _____
Phone Number:	_____
Fax Number:	_____
Product:	_____
Model Number:	_____
Purchase Date:	_____
PO#/Invoice#:	_____