

WARRANTY INFORMATION

All Dawn® products carry limited lifetime warranty unless otherwise noted. Dawn® products have been manufactured and tested to the highest quality standards by Dawn Kitchen & Bath Products, Inc. (“Dawn®”). Dawn® warranties are limited to Dawn® products purchased and installed in the United States.

Limited Lifetime Warranty

Dawn® warrants all of its products to be free from manufacturing defects in material and workmanship during normal residential use for as long as the original purchaser owns his or her home. This warranty only extends to the original consumer and this warranty is non-transferable. If any defect is found in normal residential use, Dawn® will, at its own election, repair, provide a replacement part of product, or make appropriate adjustment at no charge (excluding labor charges and other incidental or consequential costs). Damage to a product caused by accident, misuse, or abuse is NOT covered by this warranty. Improper care and cleaning will void the warranty. If Dawn® is unable to provide a replacement and repair cannot be made, Dawn® may elect to refund the purchase price to the original consumer purchaser in exchange for the return of the product. (IMPORTANT: The original consumer/purchaser should be responsible for inspecting products upon receipt. Any defective product should be reported immediately and should NOT be installed.)

One-Year Limited Warranty

Dawn® ceramic sinks, sink accessories, vanities, plumbing products and kitchen/bath accessories are warranted to be free of defects in material and workmanship for one year from date of purchase. Dawn® will, at its own election, repair, replace or make appropriate adjustment where Dawn® inspection discloses any such defects occurring in normal usage within one (1) year after purchase. Dawn® is not responsible for removal or installation costs. This warranty voids if the product has been moved from its original installation location. Defective parts or products will be replaced on availability basis. Dawn® warranty does not apply to any local building codes. It is the customer’s responsibility to comply with all local plumbing codes before installation.

Note: Dawn® vanities are made from natural raw materials. Grain and color differences among wood, plant species, stone, and minerals occur naturally and are not considered a defect. All wood darkens with age, which is considered a natural feature and not a defect. If a replacement part is needed, exact color or grain match cannot be guaranteed. Exposure to direct sunlight may cause color variation and/or surface damage and will not be covered under warranty. Tempered glass may have a green tint which is a result of the tempering process and is not considered a defect. Color variation in stone is also a natural occurrence, and therefore new or replacement pieces may not match store display samples.

DAWN® WARRANTIES DO NOT COVER, AND DAWN® DISCLAIMS ANY LIABILITY FOR:

1. Conditions or damage NOT resulting from defects in material or workmanship.
2. Conditions or damage resulting from:
 - Normal wear and tear, improper installation or maintenance, misuse, abuse, negligence, accident, moving (tipping) or alteration, scratches or handling damages.
 - Use of abrasive cleaning products or the use of the product in any manner contrary to the product instructions.
 - Conditions in the home such as excessive water pressure, water quality or corrosion.
3. Labor, shipping or other costs for removal, installation, replacement or return of product for warranty service.
4. Parts, accessories, connected materials or related products that are not manufactured by Dawn®.
5. Imperfections such as checks (small surface splits), pitch pockets (small dark holes), grain or darker mineral streaks are natural and are not considered defects.
6. An invoice number will be required for proof of purchase

Dawn® reserves the right to inspect any Dawn® product reported to be defective prior to any repair or replacement. Repair and replacement costs EXCLUDE shipping, labor, and consequential expenses.

To obtain warranty service contact Dawn® either through your Dealer, Plumbing Contractor, Home Center or E-retailer, or by contacting Dawn® at the contact information listed at the very top. Proof of purchase (original sales receipt) and description of problem must be provided with all warranty claims.